

INTERNAL REGULATIONS

ADMISSION REQUIREMENTS: To be admitted to the campsite and to set up camp, you must have prior authorization from the reception manager or the campsite manager. They are responsible for ensuring the proper upkeep and order of the campsite, as well as compliance with these rules and regulations. Staying at the La Grand M^étairie campsite in Saint Hilaire La For^êt implies acceptance of these rules and a commitment to abide by them.

POLICE FORMALITIES: Anyone staying at least one night at the campsite must first present their identification to the manager at the reception desk and complete the formalities required by the police. Minors unaccompanied by their parents will not be admitted. Pet owners must provide their pet's passport.

INSTALLATION: The tent or caravan and all equipment must be installed in the location indicated by the manager or their representative.

RECEPTION: Open daily from 9:00 AM to 12:00 PM and from 2:00 PM to 5:30 PM. Upon arrival, you will find all the information you need about the campsite's services, local amenities, sports facilities, nearby tourist attractions, and various useful addresses at reception. A special box for complaints is available. Complaints will only be considered if they include the following information: full name, address, signature, and date, and must be as precise as possible and relate to real and recent events.

PAYMENT: Balances are due thirty days prior to arrival for all reservations and no later than arrival for all walk-in stays. The cost of stays is based on the current posted rate, according to the number of nights spent on the grounds, and, where applicable, according to any purchased packages, taking into account any "dead space" nights. For walk-in guests, the departure date is given upon arrival. However, in case of early departure, guests are asked to inform the reception desk the day before departure. Campsites must be vacated by 12:00 PM, and rentals by 10:00 AM.

NOISE AND SILENCE: Campers are strongly urged to avoid any noise or conversations that might disturb their neighbors. Sound equipment must be adjusted accordingly. Car doors and trunks should be closed as quietly as possible. Dogs and other animals must not be left unattended at the campsite, even confined, in the absence of their owners, who are legally responsible for them. Complete silence must be observed between 11:00 PM and 6:00 AM.

ANIMALS: They must be kept on a leash at all times. No roaming will be tolerated. Dog and cat passports must be presented at reception upon registration. All animals must wear a collar. In accordance with Article 211/1 of the Rural Code and the implementing ministerial decrees and orders, Category 1 dogs ("attack dogs" such as Pitt Bulls) and Category 2 dogs ("guard and defense dogs" such as Rottweilers) are prohibited. Dogs and other animals may not be left unattended or even confined on the campsite in the absence of their owners, who are legally responsible for them.

VISITORS: To ensure the peace and quiet of all campers, access to the campsite is prohibited to non-campers, street vendors, canvassers, walkers, picnickers, etc. However, after receiving authorization from the reception manager, visitors may be admitted to the campsite under the responsibility of the campers hosting them. Visitors' vehicles are not permitted on the campsite and must remain parked in the designated parking area. Access to the aquatic area is strictly prohibited for visitors.

VEHICLE TRAFFIC AND PARKING: Within the campsite, vehicles must travel at a speed limit of 10 km/h. Parking and driving must comply with all signage. Motor vehicle traffic is prohibited between 11:00 PM and 6:00 AM on the grounds. All vehicles not belonging to campers are prohibited. Parking must not obstruct traffic or prevent the arrival of new campers. Only one vehicle is permitted per pitch. Bicycles and scooters are not allowed in the built-up communal areas. Regarding electric vehicles, it is strictly forbidden to plug them into the mobile home to recharge them.

MAINTENANCE AND APPEARANCE OF FACILITIES: Everyone is required to refrain from any action that could harm the cleanliness, hygiene, and appearance of the campsite and its facilities. It is forbidden to dispose of polluted water on the ground. The water points in the pathways are for drinking water only and must not be used for washing or dishwashing. Caravan owners must empty their wastewater into the designated facilities. Household waste must be deposited in the containers located in the rubbish room near the indoor parking area. Recycling must be done according to the instructions posted on the recycling bins. The sanitary facilities must be kept clean at all times by users. Washing is strictly prohibited except in the designated basins. Washing cars and other vehicles, boats, etc., is strictly prohibited within the campsite.

Hanging laundry is permitted near rentals, provided it is done discreetly and does not disturb neighbors. It must never be done from trees. Plants and floral decorations must be respected. Campers are prohibited from hammering nails into trees or cutting branches. It is also forbidden to mark out pitches using personal means (strings, chains, branches, etc.), or to dig or create trenches in the ground. Driving stakes longer than 30 cm into the ground is prohibited due to the presence of buried electrical cables. The use of herbicides and other products or materials that could harm flora or fauna is also prohibited. Any damage to vegetation, fences, the ground, facilities, or equipment will be the responsibility of the person who caused it. **SÉCURITÉ :** L'introduction dans le camping de toute arme à feu, de quelque nature que ce soit, est rigoureusement interdite.

- a) a) Fire: Open fires (campfires) are strictly prohibited. Stoves must be kept in good working order. Alcohol or gasoline stoves and electric barbecues are prohibited. Fire extinguishers are available for everyone's use. In case of fire, notify management immediately. A first aid kit is located at the reception desk. The telephone reception is for emergency calls only.
- b) Theft: Users are advised to take the usual precautions to safeguard their equipment against theft. As management is in no way responsible for any thefts that may occur, the camper remains responsible for their own setup.

GAMES: No violent or disruptive games are permitted. The TV room and games room may not be used for boisterous play. Management accepts no responsibility for any accidents that may occur to children, who must always be supervised by their parents, including in the children's play area. The age indicated on the play structures must be respected.

DEAD GARAGE: Unoccupied equipment may only be left on the grounds with the management's approval and only in the designated area. Management is not responsible for this equipment in the owner's absence. A fee, the amount of which will be posted in the office, will be charged for the dead garage.

YEAR-ROUND PITCH: Long-term pitch rentals require additional items and are subject to a separate contract (in addition to these regulations) which users are required to comply with.

VIOLATION OF THE RESIDENTIAL RULES: If a resident disturbs the stay of other residents or fails to comply with the provisions of these internal regulations, the manager or their representative may, orally or in writing if deemed necessary, formally request that the resident cease the disturbance. In the event of a serious or repeated violation of the internal regulations, and after formal notice from the manager, the manager may terminate the contract and arrange for the removal of the offending residents. In the event of a criminal offense, the manager may call upon law enforcement. In the event of early termination of the stay due to non-compliance with these regulations, no refund will be issued.

DISPUTE: In accordance with Article L.152-1 of the Consumer Code, the contact details of the consumer mediator that the customer can contact are as follows: CMAP (Paris Mediation and Arbitration Centre - Paris Chamber of Commerce and Industry).

SPECIAL CONDITIONS :

- a) Any consumption or trade of drugs, whatever their origin, is strictly prohibited within the "La Grand M^étairie" campsite, as well as any excessive consumption of alcohol creating a state of drunkenness and which may cause a nuisance to other campers.
- b) Wearing an identification bracelet is mandatory to control and limit access to unauthorized persons and to optimize children's safety. The campsite reserves the right to refuse entry to anyone not wearing the bracelet. Only close-fitting swimwear is permitted.